WAVE
RURAL CONNECT
POWERED BY **ARKANSAS VALLEY ELECTRIC COOPERATIVE**

TELEPHONE CALLING FEATURES

CODE	DESCRIPTION
*60	Selective Call Rejection blocks up to 10 numbers. Pick up the phone and press *60 and follow the instructions. You can also block the number of your last caller. Blocked callers will hear, "*We are sorry, the party you're calling is not accepting calls at this time.*" (*Turn off, dial *80*)
*61	Allows you to identify specific incoming telephone numbers with a distinctive ring. Dial *61 and follow prompts to add a number to this service, or *81, and follow prompts to cancel numbers associated with this service.
*63	Selective Call Forwarding sends a specific list of numbers to another phone number. Pick up the phone and dial *63 and follow the instructions. (*To turn off Selective Call Forwarding dial *83*)
*67	Anonymous Call Reject rejects incoming callers who have blocked delivery of their telephone number. Their call will route to a recorded denial announcement. (*You can turn this feature OFF by dialing *87, and back ON again by dialing *77.*)
*69	Call Return lets you automatically dial back your last local caller. Pick up the phone and dial *69. Your last call will be dialed back. Hang up if you don't get through. Call Return will try to place your call for up to 30 minutes. Listen for a special ring that repeats twice to let you know your call has been placed. Pick up the phone. (*To cancel Call Return dial *89.*)
*70	Call waiting is an "always-on" feature. To temporarily turn off for one call, dial *70. If you have a fax machine on your line, set it to ALWAYS dial *70 ahead of each call.
*72	Transfer all incoming calls to another phone number. **To use: dial *72 + number.** You must allow the number you are calling to answer, before hanging up. (*To turn this feature off, dial *73*)
*74	Speed Calling allows dialing for 8 numbers. Pick up the phone; dial *74, then assign a Speed Code to the number (1-9), then enter the phone number, (add 1+ the number for long-distance). Listen to the tones to confirm the entry. *To use, dial the Speed Code then press #*.
*77	Anonymous Call Rejection rejects all blocked numbers. The phone will not ring. Pick up the phone and dial *77. (*To turn off, dial *87*)

Reminder / Wake-Up Call Service auto-calls your number at a specified day and time.
(Monday, Tuesday, Wednesday, Thursday, Friday, Saturday, Sunday, Every Weekday, Every Day)

***310**	Enables a one-time call	***314**	Enables a daily call
***311**	Disable all one-time calls	***315**	Disable all daily calls
***312**	Disable a single one-time call	***316**	Disable a single daily call
***313**	Confirm a one-time call	***317**	Confirm a daily call

Other Calling Service Options

Call Waiting	LISTEN For the beep indicating a second incoming call when you're already on the line. PRESS Switchhook or flash button to place your first call on hold and take the new one. PRESS Switchhook or flash button again to return to your first call.
Caller ID	Caller ID lets you know who's calling before you pick up the phone. (*Requires a Caller ID phone or display unit*)
Three-Way Calling	Three-Way Calling lets you talk to two people, in different places, at the same time - even if it's long-distance. ***Click - Dial - Click*** To add someone to a call, quickly press and release the hang-up or flash button. Listen for the dial tone, then call the person you want to add. When they pick up, press and release the hang-up or flash button again. Disconnect Three-Way Calling by hanging up for 2 seconds between calls.

If you have any questions, contact us at: 1.833.4WAVERC or info@waverc.com

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VOICEMAIL GUIDE

Access and Use Voicemail (*main menu*)		Message Options During Playback	
Access the voicemail system by dialing *333 (or press Message button if available). Enter your passcode. New messages will be heard before main menu.			
Remotely access voicemail by dialing 479-922-0001, then your 10 digit phone number, then # (*479-922-0001 +123-456-7890#*)			
Skip header (intro) and go to message	#	Skip message	#
Listen to message	1	Save message	2
Send message	2	Delete message	3
Work with greetings	3	Reply to message	4
Mailbox settings	4	Send message	5
Access deleted messages	6	Increase volume	6
Log o as a different user	7	Slow playback	7
Help	0	Speed playback	9
Exit the voicemail system	*	Skip back 5 seconds	77
		Skip forward 5 seconds	99
		Jump to previous message	11
		Return to previous menu (continue pressing for each level back)	*